



Luminare Services

Tel: 0161 524 8139

Website: www.luminareservices.com

Email: enquiries@luminarecleaning.com

Privacy Policy

Luminare Cleaning & Property Services is committed to protecting and respecting your privacy. This policy explains how we collect, use, and safeguard your personal information when you submit an enquiry through our website.

Information we collect

We only collect personal information that you voluntarily provide through our website contact forms. This may include:

- Name
- Email address
- Phone number
- Property address

We do not collect sensitive personal data through our website.

How we use your information

Your information is collected solely for the purpose of responding to your enquiry.

By submitting a form on our website, you consent to us using your details to:

- Contact you regarding your enquiry
- Provide quotations or service-related information
- Respond to questions about our services

Your information will not be used for marketing purposes unless you explicitly request it.

Data sharing

We do not sell, trade, or share your personal information with third parties.

Your information is used strictly for internal communication purposes in relation to your enquiry.

Data storage & security

5. Data Storage & Security

We take reasonable steps to ensure your personal information is stored securely and protected from unauthorised access, disclosure, or misuse.

Your data will only be retained for as long as necessary to respond to your enquiry or fulfil any agreed services.

Your Rights

6. Your Rights

You have the right to:

- Request access to the personal information we hold about you
- Request correction of inaccurate information
- Request deletion of your data where appropriate

To exercise any of these rights, please contact us using the details below.

If you have any questions about this Privacy Policy or how your information is handled, please contact:

Email: enquiries@luminarecleaning.com